

Our mission

ITC Rubis Terminal Antwerp is a state of the art terminal specialized in the storage and handling of (petro)chemicals and liquefied gases. Based in the port of Antwerp, Europe’s largest chemical cluster, we want to create sustainable value for all our stakeholders.

Our worldwide customer base can rely on us for safe, reliable and fast services, facilitated by our excellent accessibility by water, road and rail, by our carefully designed assets and their capabilities, our high degree of automation and our commitment towards employing motivated and well-trained colleagues. We care about people and our planet and aim to further optimise our processes and technology to reach the highest level of sustainability.

Our vision

Chemicals are essential to a sustainable future and growing applications lead to increasing storage demands. At ITC Rubis Terminal Antwerp, we can strengthen our market position and support the growing demand by providing safe and reliable operations to all our stakeholders. We want to develop a sustainable terminal, using "Best Available Technologies", such as closed systems without VOC emissions, with the absolute belief in a risk-based execution of all our activities.

Our core value **“Always safety driven”** is embedded in the DNA of our organisation, along with our two “permission to play” values, i.e. “respect and honesty”. These values have created a safety culture which puts the well-being and motivation of our employees and a high rate of customer satisfaction first. Together with all our stakeholders we strongly believe in our slogan: **“Safety is a joint venture!”**

Our policy

Our principles are:

- ✓ Everyone is responsible for his/her own safety and for the safety of others.
- ✓ All activities must be performed based on procedures, instructions and/or risk assessment.
- ✓ Good housekeeping is essential to safe operations.
- ✓ Continuous education and training are required in order to work safely.
- ✓ We promote safe behaviour and help each other to improve.
- ✓ We learn constantly from our mistakes.
- ✓ We comply with our Code of Conduct.

Filip Masquillier, Chief Executive Officer – 21/03/2022




SHEQ

- All our decisions are evaluated based on SAFETY as our main core value. When we cannot do it safely, we will not do it at all.
- We will always meet and aim to exceed all legal requirements and maintain a management system that meets national and international standards such as ISO 9001, ISPS and CDI-T.

Sustainability

- We contribute to sustainability by deploying the best available technologies to reduce our carbon footprint and contribute to the energy transition.

Customers

- We use our core principles, respect and honesty, to communicate proactively with our customers and maintain a high level of customer satisfaction.

Finance

- We want to remain a financially healthy company that pursues growth opportunities and invests in the future.

Internal company processes

- We want to optimize all our company processes in order to increase our quality.
- We are committed to improve our integrated management system continuously.

Learning and growth

- We strive for a high level of involvement and continuous improvement in all our employees.