



**Storage and handling of liquid chemicals, liquefied gases and oils**

### ***POLICY STATEMENT***

#### **Policy**

ITC Rubis wants to create sustainable value for all its stakeholders (Customers, Shareholders, Employees, Suppliers, Contractors and the Community), building its vision on the right foundations of operational discipline which will lead to the prevention of accidents and incidents, achieving zero emissions, customer satisfaction and ultimately to the well-being of all stakeholders.

#### **Mission**

We want to develop our terminal making use of the "Best Available Technology" in closed systems without emissions into the atmosphere and with a wide range of facilities for our customers (ship, train, truck) and a high degree of automation with carefully chosen assets and layout in order to achieve the highest possible service level, reliability, efficiency and safety of handling. We will always meet all legal requirements and maintain a management system that meets nationally and internationally recognized standards such as ISO 9001, ISPS and CDI-T.

#### **Prevention policy through Operational discipline**

We are convinced that all accidents and incidents can be prevented via a shared commitment and responsibility of everyone (see our slogan) and via a high standard of operational discipline in all our business processes. Therefore, we will carry out all activities correctly by consequently following procedures and instructions without shortcuts, through a high standard of employee engagement, updating documentation, strong teamwork with trained and motivated employees, respecting our values and principles and exemplary behaviour of managers.

#### **Minimizing impact**

Our focus is on the "prevention" of incidents and on limiting the possible consequences by choosing the "Best Available Technology" with an extensive automation.

#### **Audits, follow-up and corrective measures**

To achieve this policy based on our mission, vision and principles, we will set clear goals and define measurable objectives which we will follow up through audits and which will be adjusted if necessary.

**Our slogan: Safety is a Joint Venture**

Pascal De Maeijer  
CEO  
October 16th, 2019

### ***OUR VISION & VALUES***

#### **OUR VISION**

*Creating sustainable value for all stakeholders with focus on:  
Zero accidents, incidents & emissions, Well-being and Customer satisfaction*

#### **OUR VALUES**

Our core value is:  
***Always safety driven***  
Our 2 "permission to play" values are:  
***Respect and Honesty***

### ***OUR POLICY PYRAMID***



### ***OUR PRINCIPLES***

- *Everyone is responsible for his/her own safety and for the safety of others.*
- *All activities are to be performed on the basis of procedures, instructions and/or risk assessment.*
- *Good Housekeeping is essential for safe operations.*
- *Continuous education and training are required in order to work safely.*
- *We address safe and unsafe behaviour and help each other to improve.*
- *We learn constantly from our mistakes.*
- *We comply with our Code of Conduct.*

